

Creating an enjoyable VR demo experience

Assisting a first time VR user is really key to a positive, enjoyable VR experience. Here are a few guidelines.

Before the demo

For each person:

- Hand a VR hygienic mask and help them put it on.
- Why do they need to wear masks? We use hygienic masks to prevent any cross infection and to keep the headsets free from any makeup, sebum, or sweat. They are disposable.
- Show the person how to hold the controller(s) and how to put on the headset on
 - Most people will feel that the headsets are fragile; show them that they don't need to be handled with the greatest care.
 - Show them how to adjust the straps to find a good front/back balance.
- Remind them that their comfort and their safety are priorities when demoing VR. If they start experiencing headaches, motion sickness or any other form of discomfort, they can hand the controllers back to you and remove their headset.
- At this point, help them put the headset on and hand them the controllers (ask them to put the wrist straps on).

When someone is using a VR headset, they become both visually and hearing impaired—they are very vulnerable.

During the demo

A few things to keep in mind:

- Give them plenty of room
- Spot them; make sure that they are safe.
- Remember that harm can come from other people bumping into them
- **Ask for permission and be very precise when initiating physical contact:** *I'm going to touch your right hand to show you which button you should be pressing...* (tip shared by [@SFVRCC](#))
- Ask for the user's permission on their behalf if an observer films or takes photos

After the demo

- Let the person know that the demo time is over
- Offer to take the controller(s) from them so they can remove their headset
- Put the controller(s) and the headset on a safe surface
- Let people know if their hair got messed up 😊
- Throw the hygienic mask; use hand sanitizer
- Wipe down the controllers with an alcohol wipe after each demo (tip shared by [@berougo](#))

Credits

- Thanks to Rob Scott (@robscottsays), organizer for VR Manchester, for letting me reuse [a slide he designed for their events](#).
- Thanks to @SFVRCC and @berougo for sharing some good tips in the thread linked above.